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United Nations Institute for Training and Research

## Unitar Online Catalogue

### Columbia Law School Series Session 2: Information Gathering—Communication Skills for Mediators

Diplomacia Multilateral

Plazo: 14 Abr 2025

Tipo:	Seminar
Ubicación:	New York City, United States of America
Fecha:	14 Abr 2025
Duración:	3 Horas
Área del programa:	Multilateral Diplomacy
Sitio web:	<a href="https://unitar.org/ny">https://unitar.org/ny</a>
Precio:	0,00 US\$
Correo Electrónico del Centro de Coordinación del Evento:	nyle.pierre@unitar.org
Colaboración:	Columbia Law School

### ANTECEDENTES

**Time: 10 AM - 1 PM EST (14 April 2025)**

**Location: UNHQ UNCA S-308 from 10:00 AM - 1:00 PM.**

In this session, participants will dive into the essential communication skills that form the backbone of effective mediation. Focusing on key techniques such as active listening and asking different types of questions, attendees will learn how to gather critical information while maintaining a neutral and supportive stance. The session will explore how to use summarizing and reframing techniques to clarify and reshape discussions, ensuring that all parties feel heard and understood. Through interactive exercises and real-world examples, participants will develop the skills necessary to foster open communication, facilitating a more productive and collaborative mediation process.

## **INFORMACIÓN ADICIONAL**

Only individuals with UNHQ Grounds passes will be able to participate in this program.