



unitar

United Nations Institute for Training and Research

Unitar Online Catalogue

CIFAL Durban - Conflict Management Training

Personas

Plazo: 21 Feb 2025

Tipo:	Course
Ubicación:	Durban, South Africa
Fecha:	12 Feb 2025 to 29 Mayo 2025
Duración:	4 Days
Área del programa:	Decentralize Cooperation Programme
Sitio web:	https://unitar.org/about/offices-training-centres-around-world/cifal-durban
Precio:	0,00 US\$
Correo Electrónico del Centro de Coordinación del Evento:	Mpilo.Ngubane@durban.gov.za
Colaboración:	CIFAL Durban, , eThekweni Municipality

ANTECEDENTES

Conflict Management Training- capacitate officials how to handle, de-escalate, and resolve workplace or community-related conflicts constructively.

OBJETIVOS DEL APRENDIZAJE

1. **Conflict Management Training** -

- Recognize early warning signs of conflict in local government settings.
- Apply effective de-escalation and communication techniques.
- Facilitate or participate in mediation processes using structured tools.

CONTENIDO Y ESTRUCTURA

Conflict Management Training - unit standard training to municipal employees

METODOLOGÍA

1. **Conflict Management Training** -

The course is offered in Synchronous learning:

- Presentations and Interactive lectures online and face to face
- Workshops and exercises, applying collaboration with peers across departments and interact with peers on virtual classrooms.
- Apply knowledge immediately through live discussions, group work, breakout rooms, and simulations.

PÚBLICO OBJETIVO

Municipal Officials