



CIFAL Durban - Conflict Management Training

Population

Date limite: 21 fév 2025

Type:	Course
Emplacement:	Durban, South Africa
Date:	12 fév 2025 to 29 mai 2025
Durée:	4 Days
Zone du programme:	Decentralize Cooperation Programme
Site internet:	https://unitar.org/about/offices-training-centres-around-world/cifal-durban
Prix:	0.00 \$US
Personne de référence de l'événement:	Mpilo.Ngubane@durban.gov.za
Partenariat:	CIFAL Durban, , eThekweni Municipality

ARRIÈRE PLAN

Conflict Management Training- capacitate officials how to handle, de-escalate, and resolve workplace or community-related conflicts constructively.

OBJECTIFS D'APPRENTISSAGE

1. **Conflict Management Training** -

- Recognize early warning signs of conflict in local government settings.
- Apply effective de-escalation and communication techniques.
- Facilitate or participate in mediation processes using structured tools.

CONTENU ET STRUCTURE

Conflict Management Training - unit standard training to municipal employees

MÉTHODOLOGIE

1. **Conflict Management Training** -

The course is offered in Synchronous learning:

- Presentations and Interactive lectures online and face to face
- Workshops and exercises, applying collaboration with peers across departments and interact with peers on virtual classrooms.
- Apply knowledge immediately through live discussions, group work, breakout rooms, and simulations.

AUDIENCE VISÉE

Municipal Officials