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### Columbia Law School Series Session 2: Information Gathering—Communication Skills for Mediators

Multilateral Diplomacy

Deadline: 14 Apr 2025

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Type:	Seminar
Location:	New York City, United States of America
Date:	14 Apr 2025
Duration:	3 Hours
Programme Area:	Multilateral Diplomacy
Website:	<a href="https://unitar.org/ny">https://unitar.org/ny</a>
Price:	\$0.00
Event Focal Point Email:	graysen.airth@unitar.org
Partnership:	Columbia Law School

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#### BACKGROUND

**Time: 10 AM - 1 PM EST (14 April 2025)**

**Location: UNHQ - Conference Room F**

In this session, participants will dive into the essential communication skills that form the backbone of effective mediation. Focusing on key techniques such as

active listening and asking different types of questions, attendees will learn how to gather critical information while maintaining a neutral and supportive stance. The session will explore how to use summarizing and reframing techniques to clarify and reshape discussions, ensuring that all parties feel heard and understood. Through interactive exercises and real-world examples, participants will develop the skills necessary to foster open communication, facilitating a more productive and collaborative mediation process.

## **ADDITIONAL INFORMATION**

Only individuals with UNHQ Grounds passes will be able to participate in this program.