



CIFAL Durban - Conflict Management Training

People

Deadline: 21 Feb 2025

Type:	Course
Location:	Durban, South Africa
Date:	12 Feb 2025 to 29 May 2025
Duration:	4 Days
Programme Area:	Decentralize Cooperation Programme
Website:	https://unitar.org/about/offices-training-centres-around-world/cifal-durban
Price:	\$0.00
Event Focal Point Email:	Mpilo.Ngubane@durban.gov.za
Partnership:	CIFAL Durban, , eThekweni Municipality

BACKGROUND

Conflict Management Training- capacitate officials how to handle, de-escalate, and resolve workplace or community-related conflicts constructively.

LEARNING OBJECTIVES

1. **Conflict Management Training** -

- Recognize early warning signs of conflict in local government settings.
- Apply effective de-escalation and communication techniques.
- Facilitate or participate in mediation processes using structured tools.

CONTENT AND STRUCTURE

Conflict Management Training - unit standard training to municipal employees

METHODOLOGY

1. **Conflict Management Training** -

The course is offered in Synchronous learning:

- Presentations and Interactive lectures online and face to face
- Workshops and exercises, applying collaboration with peers across departments and interact with peers on virtual classrooms.
- Apply knowledge immediately through live discussions, group work, breakout rooms, and simulations.

TARGETED AUDIENCE

Municipal Officials