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United Nations Institute for Training and Research

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Columbia Law School Series Session 2: Information Gathering—Communication Skills for Mediators

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□□□□ : 14 4□ 2025

□□ :	Seminar
□□ :	New York City, United States of America
□□ :	14 4□ 2025
□□ :	3 Hours
□□□□ :	Multilateral Diplomacy
□□ :	https://unitar.org/ny
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□□ :	Columbia Law School

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Time: 10 AM - 1 PM EST (14 April 2025)

Location: UNHQ UNCA S-308 from 10:00 AM - 1:00 PM.

In this session, participants will dive into the essential communication skills that form the backbone of effective mediation. Focusing on key techniques such as

active listening and asking different types of questions, attendees will learn how to gather critical information while maintaining a neutral and supportive stance. The session will explore how to use summarizing and reframing techniques to clarify and reshape discussions, ensuring that all parties feel heard and understood. Through interactive exercises and real-world examples, participants will develop the skills necessary to foster open communication, facilitating a more productive and collaborative mediation process.



Only individuals with UNHQ Grounds passes will be able to participate in this program.