



unitar

United Nations Institute for Training and Research

Unitar Online Catalogue

CIFAL Durban - Conflict Management Training



: 21 2025

Course	
Durban, South Africa	
12 2025 to 29 5 2025	
4 Days	
Decentralize Cooperation Programme	
https://unitar.org/about/offices-training-centres-around-world/cifal-durban	
US\$0.00	
Mpilo.Ngubane@durban.gov.za	email:
CIFAL Durban, , eThekweni Municipality	



Conflict Management Training- capacitate officials how to handle, de-escalate, and resolve workplace or community-related conflicts constructively.



1. **Conflict Management Training** -

- Recognize early warning signs of conflict in local government settings.
- Apply effective de-escalation and communication techniques.
- Facilitate or participate in mediation processes using structured tools.



Conflict Management Training - unit standard training to municipal employees



1. **Conflict Management Training** -

The course is offered in Synchronous learning:

- Presentations and Interactive lectures online and face to face
- Workshops and exercises, applying collaboration with peers across departments and interact with peers on virtual classrooms.
- Apply knowledge immediately through live discussions, group work, breakout rooms, and simulations.



Municipal Officials